



**Author/Lead Officer of Report:**  
**Phil Holmes. Director of Adult Services**

**Tel: 273 6751**

**Report of:** *Jayne Ludlam, People Executive Director*  
**Report to:** *Cabinet*  
**Date of Decision:** *20 March 2019*  
**Subject:** *Adult Social Care 2018 Local Account*

Is this a Key Decision? If Yes, reason Key Decision:-	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
- Expenditure and/or savings over £500,000		<input type="checkbox"/>		
- Affects 2 or more Wards		<input type="checkbox"/>		
Which Cabinet Member Portfolio does this relate to? <i>People</i>				
Which Scrutiny and Policy Development Committee does this relate to? <i>Healthier Communities and Adult Social Care</i>				
Has an Equality Impact Assessment (EIA) been undertaken?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
Does the report contain confidential or exempt information?	Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>

**Purpose of Report:**

The local account explains how we help Sheffield people stay independent, safe and well. It explains our achievements, priorities and challenges, and our plans for the next year.

**Recommendations:**

To note the account, and approve publication.

**Background Papers:** None.

<b>Lead Officer to complete:</b>	
1	I have consulted the relevant departments in respect of any relevant implications indicated on the Statutory and Council Policy Checklist, and comments have been incorporated/ additional forms completed/EIA completed, where required.
	Finance: Ann Hardy
	Legal: Steve Eccleston
Equalities: Ed Sexton	
<i>Legal, financial/commercial and equalities implications must be included within the report and the name of the officer consulted must be included above.</i>	
2	<b>EMT member who approved submission:</b> Jayne Ludlam
3	<b>Cabinet Member consulted:</b> Councillors Peace and Drayton
4	I confirm that all necessary approval has been obtained in respect of the implications indicated on the Statutory and Council Policy Checklist and that the report has been approved for submission to the Decision Maker by the EMT member indicated at 2. In addition, any additional forms have been completed and signed off as required at 1.
	<b>Lead Officer Name:</b> Phil Holmes <b>Job Title:</b> Director of Adult Services
	<b>Date:</b> 11 March 2019

## 1 PROPOSAL

- 1.1 Sheffield's 2019 Local Account is a public document which provides an overview on Adult Social Care performance. It provides background information on the service, highlights activity over the last year, and what we plan in the year ahead.
- 1.2 Since 2011, local accounts have formed a key part of the TEASC (Towards Excellence in Adult Social Care) approach to sector led improvement in adult social care. Although not mandatory, local accounts are considered good practice and are produced by most local authorities.
- 1.3 The Local Account can provide a key mechanism for demonstrating accountability for performance and outcomes. It is an effective way to way to share information on performance with people who use services, and engage with them to get feedback on their experience.

## 2. CONSULTATION

- 2.1 Feedback from staff in adult social care identified a desire to see a public account that recognised the scale of the transformation the service has undergone (reorganisation, focus on prevention and well-being, first contact, locality working, new practice framework and a new IT case management system).

- 2.2 Feedback from service users and carers (including through the Service Improvement Forum) also showed considerable interest in hearing how the transformation was delivering improved services and outcomes for citizens. People recommended the Council produce a briefer report this year which was easier to understand, with less jargon, percentages and ratings, and which said in simple terms the work of the service to date, and plans for the future.

### **3. RISK ANALYSIS AND IMPLICATIONS OF THE DECISION**

#### **Equality of Opportunity Implications**

- 3.1 Many of the activities detailed in the local account report have undergone an Equality Impact Assessment (EIA) and planned activity will also be subject to EIA. As with previous reports, an Equality Impact Assessment (EIA) has not been undertaken on the report itself but feedback from service users has been used to make the report itself as accessible as possible.
- 3.2 An ebulletin will be issued this year to promote the account and provide a wide range of resources people can use to find out more information about the topics covered in the report. This will also provide an opportunity to track the particular topics of interest to staff, partners and independent care providers, and service users and carers, to improve the content of future accounts.
- 3.4 The Council has a duty under section 149 of the Equality Act 2010 (the public sector equality duty) in the exercise of its functions to have regard to the need to:
- a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act;
  - b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;
  - c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

This duty has been taken into account during consideration of the feedback received from service users, carers, and staff.

#### **Financial and Commercial Implications**

- 3.5 The report does not include a detailed breakdown of expenditure but does describe the amount spent providing adult social care services, and the number of adults that received an adult social care service.

- 3.6 The local account refers to the impact of reduced Government funding, continuing pressures from increases in demand, how we are supporting city-wide objectives (well-being and prevention, hospital admission and delayed discharge), and the forward acknowledges the work that has begun on an all-age disability strategy.
- 3.7 The Local Account has been produced using capacity in existing teams and there are no financial implications to its production.

### **Legal Implications**

- 3.8 Whilst it is considered best practice to publish Local Accounts, the Council does not have statutory a duty to do so. The format and content of Local Accounts is not prescribed by legislation, and can therefore be determined at the local level.

## **4 ALTERNATIVE OPTIONS CONSIDERED**

- 4.1 Sheffield was not legally required to produce a local account. However local accounts are considered good practice and are produced by many local authorities.
- 4.2 National guidance leaves the format and content to be determined locally. We have sought feedback on each account we have produced in order to continually improve the format and content.
- 4.3 This year we will support the account with an ebuletin to encourage people to read the report, and to provide further resources people can use to find out more about particular topics. This will also provide a way we can identify topics of particular interest.

## **5 RECOMMENDATIONS**

- 5.1 Cabinet is asked to note the contents of the 2018 account, and approve publication.